

# Booking conditions

## Camping Ötztal

### **Parking spaces**

Season: Floral magic & Golden autumn, Alpenglow, Winterfun and Snowdream

- Reservations possible from just one night, fixed space reservations from five nights, flexible arrival and departure.
- Cancellation possible at any time at no extra charge.
- If you have reserved a specific space, we will do our best to ensure that you receive this space upon your arrival. However, there is no claim on a specific space and we reserve the right to change spaces.

Season: Mountain Happiness, Summerdream, Christmas

- Reservations possible from three nights, fixed space reservations from seven nights, deposit depends on the total amount
- We kindly ask you to transfer the down payment within three weeks. The booking will only be valid following receipt of the down payment.
- Cancellations possible up to four weeks prior to arrival at no extra charge – after that the down payment will be withheld
- Parking spaces will be kept free until 10 a.m. the next day. Should you be arriving later, we kindly ask you to inform us so that we can keep holding the space for you. If we do not receive any notice before this time, then your space may be given to somebody else without compensation.
- If you have reserved a specific space, we will do our best to ensure that you receive this space upon your arrival. However, there is no claim on a specific space and we reserve the right to change spaces.
- Exception of bookings over New Year's: minimum booking duration is 10 nights
- Should you arrive later or leave earlier, then the entire booking period will still be charged, regardless of the reason.
- Parking spaces are available from 1 p.m. at the latest; departure must be before 12 noon. Earlier arrival or later departure in the afternoon is only possible in agreement with the reception.
- Max. three dogs permitted per parking space, must be kept on a lead on the entire campsite.

### **Rental caravans and alpine lodges**

Season: Floral magic & Golden autumn, Alpenglow and Winterfun

- Minimum stay of two nights, deposits depends on the total amount
- We kindly ask you to transfer the down payment within three weeks. The booking will only be valid following receipt of the down payment.
- Cancellations up to four weeks prior to arrival 10 % cancellation fee will be charged (of the deposit); in cases of cancellation from weeks four to two 50 % of the total amount will be charged. Later cancellations will incur a charge of 100% of the final amount.
- In cases of late or early departure – regardless of the reason – the entire booking period will be charged or the down payment will not be deducted.
- We kindly ask you to inform us should your arrival time be significantly delayed. If we do not receive notification, the rental caravans or the alpine lodges will be held until 10 a.m. the next morning. After that the rented accommodation can be given to someone else without compensation.
- Fixed reservations for a specific caravan or lodge are not possible.
- Accommodation is available from 3 p.m. at the latest; departure must be before 10 a.m. Earlier arrival or later departure is only possible in agreement with the reception.
- Dogs permitted but limited: dogs must be specified when booking.

Season: Mountain Happiness, Summerdream, Snowdream and Christmas

- Minimum stay of 7 nights, deposits depends on the total amount
- We kindly ask you to transfer the down payment within three weeks. The booking will only be valid following receipt of the down payment.

- Cancellations up to four weeks prior to arrival 10 % cancellation fee will be charged (of the total amount); in cases of cancellation from weeks four to two 50 % of the total amount will be charged. Later cancellations will incur a charge of 100% of the final amount.
- In cases of late or early departure – regardless of the reason – the entire booking period will be charged.
- We kindly ask you to inform us should your arrival time be significantly delayed. If we do not receive notification, the rental caravans or the alpine lodges will be held until 10 a.m. the next morning. After that the rented accommodation can be given to someone else without compensation.
- Fixed reservations for a specific caravan or lodge are not possible.
- Accommodation is available from 3 p.m. at the latest; departure must be before 10 a.m. Earlier arrival or later departure is only possible in agreement with the reception.
- Dogs permitted but limited: dogs must be specified when booking.